

Quality Policy

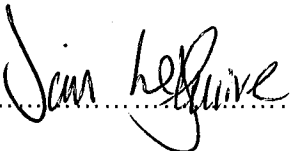
Toffeln Ltd specialises in the supply of footwear, medical equipment, and medical consumables

The effectiveness of the Quality Management System will be achieved through:

- Consideration of the context of the organization and aligning the Quality Management System with the strategic direction of Toffeln Ltd.
- Satisfying customer and applicable statutory and regulatory requirements
- Management of the organization, along with established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of the effectiveness of Quality Management System in accordance with the International Standard **ISO9001:2015**
- Continual enhancement of customers' satisfaction
- Tracking and applying new technologies and educating employees
- Careful selection and assessment of suppliers
- Commitment to increase the quality of products and services in order to completely satisfy customers' expectations
- Making continuous improvement a part of every day and throughout every activity
- Continuously improving the Quality Management System in all process activities of the business.

This Quality Policy is communicated to all persons working for or on behalf of the organization and is made available to the public if requested.

This Quality Policy is endorsed by the Executive Management of Toffeln Ltd.

Signed: 

Director

Date: 